

5/6" 5CCT IN 1 LED RECESSED DOWNLIGHT

■ User Manual



Thank you for choosing us! Should you experience any issues with your product, our Official Customer Support team is here to assist you. Please feel free to reach out to us via:

✉ service@help-light.com

☎ +1-(888)-996-4665 Monday - Friday from 9:00AM - 5:00PM (PT)

01 2-Year Warranty

We guarantee your product is free from defects in product material and workmanship for two(2) years starting from the date of purchase during normal use of household conditions. If your appliance fails to operate properly within our warranty period, we will arrange a new replacement free of charge and cover all the shipping costs.

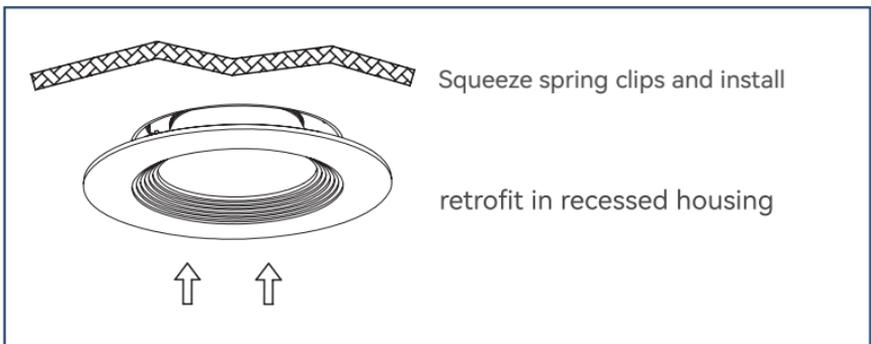
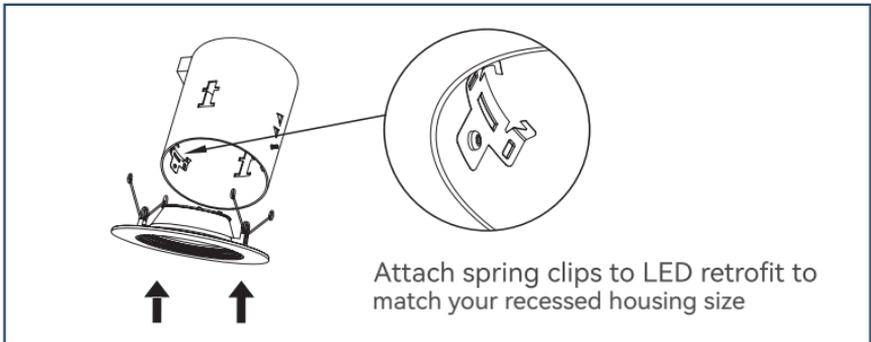
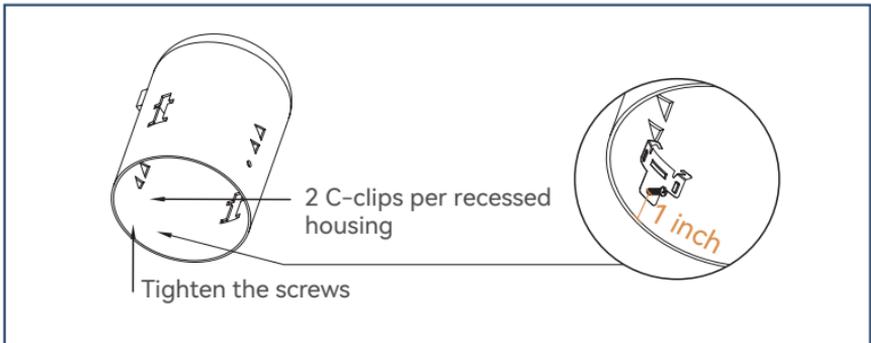
02 Quick Response within 12 Hours

If you are still unable to resolve the issue you are experiencing, please contact us immediately at our support email. It doesn't matter if the product has been installed, our customer support team will respond within 12 hours and assist you quickly and efficiently.

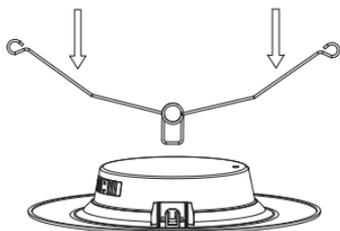
The most efficient way to confirm your problem to us is to attach a video illustrating your product issue.

ACCESSORIES INSTALLATION

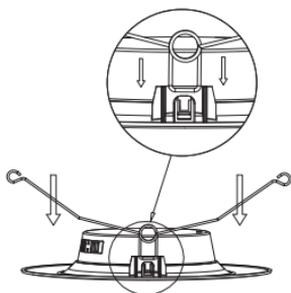
If you need a C-clip, please contact us and follow the steps below to install the downlight.



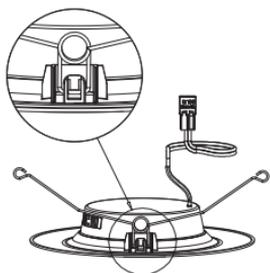
ACCESSORIES INSTALLATION



Place the spring as shown.

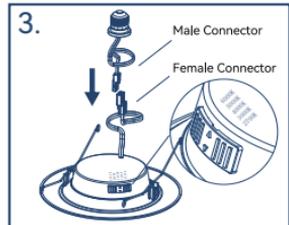
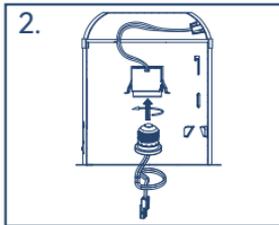
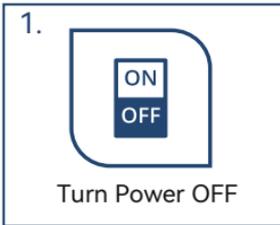


Make sure the spring snaps into the buckle.

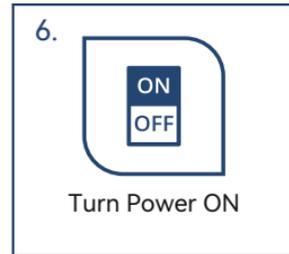
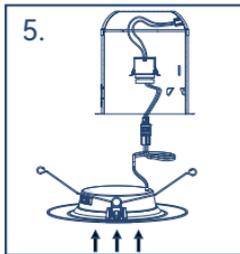
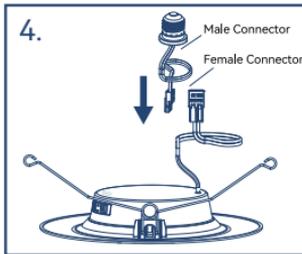


After installation, check whether the spring will fall off.

INSTALLATION STEPS



1. Turn off circuit breaker that provides power to the light switch for the recessed lights.
2. Thread the Socket Adapter into the socket.
3. Toggle the switch to the specified color temperature.



4. Plug the female connector of the retrofit trim onto the male connector of the housing.
5. If using torsion springs, squeeze both torsion spring arms together and insert into the torsion spring slots (or c-clips) of the can. Tuck all wires into the can and carefully push the retrofit trim into can (Note: to provide enough room in shallow cans carefully position SOCKET ADAPTER and SOCKET adjacent to the side of the LED DRIVER prior to inserting the RETROFIT TRIM into the CAN).
6. Turn on circuit breaker and test light.

SAFETY INFORMATION

WARNING

1. DANGER – Risk of shock- Disconnect power before installation.
2. WARNING – Risk of fire or electric shock. LED Retrofit Kit installation requires knowledge of luminaires electrical systems.
If not qualified, do not attempt installation. Product must be installed in accordance with NEC or your local electrical code. If you are not familiar with these codes and requirements, contact a qualified electrician.
3. Suitable for damp locations. For indoor use only.
4. Suitable for Type IC or NON-IC Luminaires.
5. Do not make or alter any open holes in an enclosure of wiring or electrical components during kit installation.
6. WARNING – To prevent wiring damage or abrasion, do not expose wires to the edge of sheet metal or any other sharp objects.
7. WARNING: Not for emergency lighting.
8. Maximum 8 of 12 AWG through branch circuit conductor suitable for 75°C permitted in box.
9. WARNING: RISK OF FIRE OR ELECTRICAL SHOCK. Do not alter, relocate, or remove wiring, lampholders, power supply, or any other electrical component.
10. WARNING: Risk of fire or electric shock. Install this kit only in luminaires that have the construction features and dimensions shown in the photographs and/or drawings and where the input rating of the retrofit kit does not exceed the input rating of the luminaire.

SPECIFICATIONS

Voltage	120V
Wattage	12.5W
Lumen	950LM
Suitable for Locations Ingress	Damp
Housing	PA
Warranty	2 years

COMMON TROUBLESHOOTING

PROBLEMS and COUNTERMEASURES

PROBLEM	PROBABLE CAUSE	SOLUTION
Unlit	The wire falls off/loosens/breaks	Check that the wires are well connected
	The power switch is not turned on	Make sure the power switch is on
	The light holder in the UL cans is damaged	Check and replace with a new light holder
	Loose connection between E26 adapter and light base	Check the E26 adapter and light holder are well installed
	Loose connection on TP24 connector	Change the TP24 connector
	The voltage is too high and the product is damaged None of the above	Make sure the voltage is 120V Reach out to our Customer Support
Dim	The wire falls off/loosens/breaks	Check the wires are well connected
	Incompatible dimmer	Check the dimmer model with the manual
	Not setting the dimmer right	Check dimmer settings
	Too many lights are connected to one dimmer	Reduce the number of lights connected to a dimmer (the total power of the lights should be less than 75% of the rated power of the dimmer)
	The brightness of lighting is too low	Install more lights 4inch: 2-4ft; 6inch: 5-7ft
	The brightness of lighting is too high	Turn down the dimmer or reduce the number of lights on at the same time
	Voltage is too low	Check the voltage to make sure it is 120V
	Loose connection between E26 adapter and light base The light is not installed correctly	Check the E26 adapter and light holder are well installed Check the installation of the light, to ensure that the springs and other parts are normal
Flickering	The wire falls off/loosens/breaks	Check the wires are well connected
	Incompatible dimmer	Check the dimmer model with the manual
	Not setting the dimmer right	Check dimmer settings
	Too many lights are connected to one dimmer	Reduce the number of lights connected to a dimmer (the total power of the lights should be less than 75% of the rated power of the dimmer)
	High-power electrical appliances on the same circuit	Reduce the number of lights light on the same time
	Voltage is too low	Check the line voltage to make sure the voltage is 120V
	Loose connection between E26 adapter and light base	Check the E26 adapter and light holder are well installed
Falls	No C-clips on the can	Replace the can, or install the C-clips
	The can has C-clips but the spring was not fixed in the clips	Re-install
	The spring is loose	Reach out to our Customer Support

DIMMER COMPATIBILITY GUIDE

Brand	Model	Star Rating
LUTRON	PD6WCL	★ ★ ★ ★ ↘
	MSCL-OP153M	★ ★ ★ ★ ↘
	CN-600P	★ ★ ★ ★ ↘
	DVCL-153P2.1	★ ★ ★ ★ ↘
	SCL-600P	★ ★ ★ ★ ↘
	SLV-600P	★ ★ ★ ★ ↘
	MACL-153M	★ ★ ★ ★ ↘
	DV-600P	★ ★ ★ ★ ↘
LEVITON	IPL06	★ ★ ★ ★ ↘
	DSL06	★ ★ ★ ★ ↘
	IPI06	★ ★ ★ ★ ↘
	6674	★ ★ ★ ★ ↘
	6631	★ ★ ★ ★ ↘

MADE IN CHINA

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